

# LIMITED WARRANTY FOR SHARP TVs

**Congratulations on your purchase!**

**IMPORTANT: Please keep the original packaging materials and original receipt in case your TV needs to be serviced.**

Hisense USA Corporation ("Hisense")

## **Product**

United States and Puerto Rico

**like refurbished product of similar or better quality**

## **HOW TO GET SERVICE**

Warranty service may be obtained upon delivery of the Product, together with proof of original purchase (including the date of purchase) and a copy of this Limited Warranty to an authorized Hisense service provider or an authorized Hisense service center or dealer. information is provided below.

## **Warranty Service and Troubleshooting Information for Customers in the United States and Puerto Rico**

To obtain warranty service and troubleshooting information, contact the Hisense Consumer Electronics Care Center at 1-888-935-8880 (Monday Friday from 9 a.m. to 9 p.m. EST, Saturday-Sunday from 9 a.m. to 6 p.m.) or Email [support@sharptvusa.com](mailto:support@sharptvusa.com). You can also visit our website at [www.sharptvusa.com](http://www.sharptvusa.com)

## **ON-SITE SERVICE**

On-site service requires that an authorized service provider be given clear, complete and easy access to the Product. On-site service does not include that the service provider removes, reinstalls or transports the Product. It is possible that certain on-site repairs will need to be completed off site, and at Hisense's discretion, require that the Product to be shipped directly to Hisense warehouse. Once Hisense receives the Product and repairs or replaces it, Hisense will return the repaired/replaced Product back to the original purchaser.

## **TERMS AND CONDITIONS**

This limited warranty shall not apply to:

(a) Any defects caused or repairs required as a result of abusive operation, negligence, accident, improper installation or inappropriate use as outlined in the owner's manual or other applicable Product documentation.

(b) Any defects caused or repairs required as a result of any Product that has been tampered with, modified, adjusted or repaired by any person other than Hisense, a Hisense authorized service provider or a Hisense authorized service center or dealer.

(c) Any defects caused or repairs required as a result of the use of the Product with items not expressly specified or approved by Hisense in writing, including but not limited to, head cleaning tapes and/or chemical cleaning agents.

(d) Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the Product, including but not limited to, earphones, remote controls, batteries, etc.

(e) Any cosmetic damage to the Product surface or exterior that has been defaced or caused through normal wear and tear.

(f) Any defects caused or repairs required as a result of damage caused by any external or environmental conditions, including but not limited to, transmission line/power line voltage or liquid spillage or acts of God.

(g) Warranty claims for Products returned with illegible or without appropriate model, factory serial number and CSA/cUL markings.

(h) Any Products used for rental or commercial purposes.

(i) Any installation, consumer instruction, delivery, setup, adjustment, and/or programming charges.

(j) A Product that is not installed in accordance with installation instructions included with the Product.

e screen, availability of third-party provided services or content (including, without limitation, image, audio or video content).

No other entity other than Hisense is authorized to extend, enlarge or transfer this warranty on behalf of Hisense.

The express warranties in this limited warranty are, in lieu of and, except to the extent prohibited by applicable law, Hisense disclaims all other warranties and conditions, express or implied, whether arising by law, statute, by course of dealing or usage of trade, including, without limitation, implied warranties or conditions of merchantability and/or quality, fitness for a particular use or purpose, and/or non-infringement. **Limitations:** (a) Hisense shall not be liable for any incidental, special, consequential, economic, exemplary or indirect damages of any kind or nature (including lost profits or damages for loss of time or loss of use or loss of data) arising from or in any connection with the use or performance of a Product or a failure of a Product, even if Hisense is aware of or has been advised of the possibility of such damages; (b) the remedies described in this limited warranty constitute complete fulfillment of all obligations and responsibilities of Hisense to the purchaser with respect to the Product and shall constitute full satisfaction of all claims, whether based on contract, negligence, strict liability or otherwise. Some states may not allow the exclusion or limitation of certain damages, or limits on the duration or voiding of implied warranties or conditions; in such states, the exclusions and limits herein may not apply. This limited warranty is governed by the laws of the Georgia, USA.

**WARRANTY PERIODS**

All warranty periods shall be calculated from the date of original purchase.

- LCD/LED TV: 1 year (replacement Product and parts assume the remaining original warranty period, or ninety (90) days, whichever is longer).
- 3D Glasses and Remote Control: Ninety (90) days.

**NO WARRANTIES (WHETHER EXPRESS OR IMPLIED) INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN (BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT) SHALL BE BINDING ON HISENSE. THIS WARRANTY IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCT AND HISENSE IS THE EXCLUSIVE WARRANTY PROVIDER FOR THE PRODUCT. REPAIR OR REPLACEMENT IS THE EXCLUSIVE REMEDY OF THE CONSUMER. HISENSE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER’S RECOVERY AGAINST HISENSE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY HISENSE. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THEN THE ORIGINAL PURCHASER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.**

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages or allow limitations on warranties; therefore, the limitations or exclusions stated above may not apply to purchaser. This Warranty gives purchaser specific rights and purchaser may have other rights, and purchaser may also have other rights which vary from state to state.

**CUSTOMER RECORD** (Please retain for your records)

Date of Purchase: .....  
 Store/Dealer: .....  
 Model No.: .....  
 Serial No.: .....