

Overview

These instructions are provided to update the firmware for your LC-43Q3000U LED TV. Once you've successfully completed the steps, then the issues that were found will be resolved.

Instructions for the Firmware Update

1. Copy the **USB_HU43N2173F_REF68.bin** file into a USB thumb drive root directory.

IMPORTANT: Do not modify the file.

Note: The USB thumb drive file system needs to be FAT32.



Figure 1. USB Thumb Drive

2. Power on the TV.
3. Plug the USB thumb drive into the USB port that's located on the side of the TV.



Figure 2. USB port

4. Select **No** when the dialogue message “**Do you want to launch the Multimedia Player?**” displays.

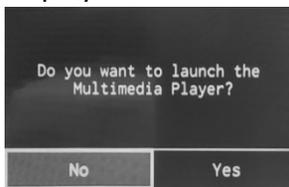


Figure 3. Dialogue Message

5. Press the **Menu Button** on the TV remote located on the top right. Next, go to **Settings** → **About TV**.



Figure 4. About TV tab

- Next, select **USB Firmware Upgrade** and then select **OK**.



Figure 5. USB Firmware Upgrade tab



Figure 6. OK tab to select

The update process will start as shown below.

DO NOT remove the USB thumb drive or power off the TV during this process.

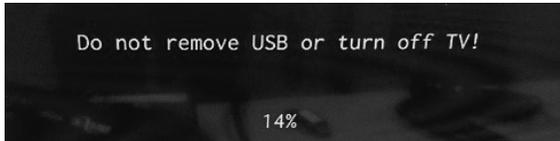


Figure 7. Dialogue Message not to remove the USB

- Wait for 2 minutes to allow the software update process to finish. Do not interact with the TV during this process. Once it's complete, the TV will power off.
- Remove the USB thumb drive from the back of the TV.
- Power On the TV.
- Go to "**Settings**→**About TV**", and make sure the Version is "**V0000.01.01.I1204**". If it is not, then repeat these steps again.



Figure 8. Version Number

Note

Normally, there is no need to do a factory reset after the USB software update. However, if the issue persists, then go to **Settings** → **About TV** → **Restore To Factory Default** → **OK**



Figure 9 About TV

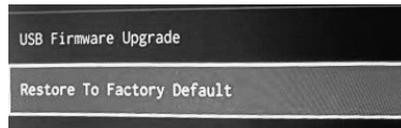


Figure 10. Restore to factory default



Figure 11. OK to restore the Factory Default

If you have any questions or concerns, then give us a call at 1-888-935-8880 and provide your first and last name or telephone number.